

NEWSLETTER

Issue 21

Summer2017

WELCOME

to our Glenfield Medical Centre Newsletter.

This is a quarterly publication which we hope you will find both interesting and informative. If there is anything particular you would like to see on here, please let us know.

HELLOS

We say *welcome* to our new **practice nurse Jackie** and to our new **clinical nurse co-ordinator Sharron**.

Jackie's bio: I graduated in 1994 and have done a little of everything. I have done educational roles such as CPR Education and also worked as an oncology information nurse. I have done lots of clinical both in the community and in the hospital. Particular areas of interest for me have been interventional radiology and hematology nursing (lots of blood transfusions and chemotherapy). Now I am in primary care and I need to know a little about EVERYTHING! Quite challenging but interesting all the same.

Sharron's Bio: I have had a varied nursing back ground, from working in the burns and plastics field, respiratory, mental health and up until taking on this new role, employed as a clinical educator in the health & sciences department as a clinical educator. My hobbies are quilting, and playing/ walking with my gorgeous Labraspoodle puppy dog.

Welcome back Dr Lily Partridge who has returned from maternity leave and we welcome baby Israel into the Partridge family.

A reminder that our practice nurse Karen runs her diabetes, cardiovascular and Care Plus clinics weekly, those who meet these criteria please make an appointment to see her.

EXCITING NEWS.....

HPV Gardasil vaccine now available FREE for both males and females from 14 – 26 years of age. Talk to your nurse or GP for more details.

This summer we acknowledge:

1st March: Melanoma Awareness Month

26th March: Epilepsy Awareness month

3rd April: Stroke week

World Stroke Awareness Day



1 in 6 people worldwide will have a stroke in their lifetime.

This month is **SLIP, SLAP, SLOP.**

Melanoma Awareness.

New Zealand has the highest melanoma incidences irate in the world.

70% of melanoma cases occur in people aged 50 years and older.

Sunscreen is an effective way to help prevent melanoma.

Pick up a leaflet and talk to your GP today re prevention and testing – Don't leave it to chance and become another statistic.

TERMS OF TRADE

Glenfield Medical Centre is a 'payment on the day' business.



Payment is required at the end of each consultation. If monies are owing from a previous visit then payment will be expected before your consultation.

If an account is not settled at the time of consultation, an administration fee of \$15.00 will be added to the account. This fee will be waived if the account is settled within 14 working days.

To assist patients, we have the following facilities or options available:

- Eftpos
- Visa
- Mastercard

On line banking
12 3072 0470 136 - 00
Please use your surname and invoice number as a reference.

For those experiencing difficulties in paying on the day, we encourage you to set-up automatic payments to manage your accounts.

All non-paid accounts will be sent to our debt collection agency and an additional fee added to cover the cost of the debt recovery.

Ongoing refusal to pay a debt may result in no appointment being given.

If you are experiencing financial difficulties or have any queries regarding our Policy, please contact the Practice Manager to discuss your options.

PATIENT PORTAL - As most of you are aware our new patient portal is up and running. This enables you to **book appointments** and **order repeat prescriptions** at a time that is convenient to you. To access, go to our website www.glenfieldmedical.com and click on the link at the top of the page, and follow the registration /log-in instructions. **Easy as!** This service is available for all our enrolled patients who are over the age of 16yrs.



Please note we are currently NOT accepting new patients at the practice. We regularly review our patient numbers and close our books in order to maintain the high standards of care to our existing patients.